



GAMING IS A SERIOUS INDUSTRY

CORPORATE GOVERNANCE AND COMPLIANCE IN THE SECTOR

December 9th, 2020

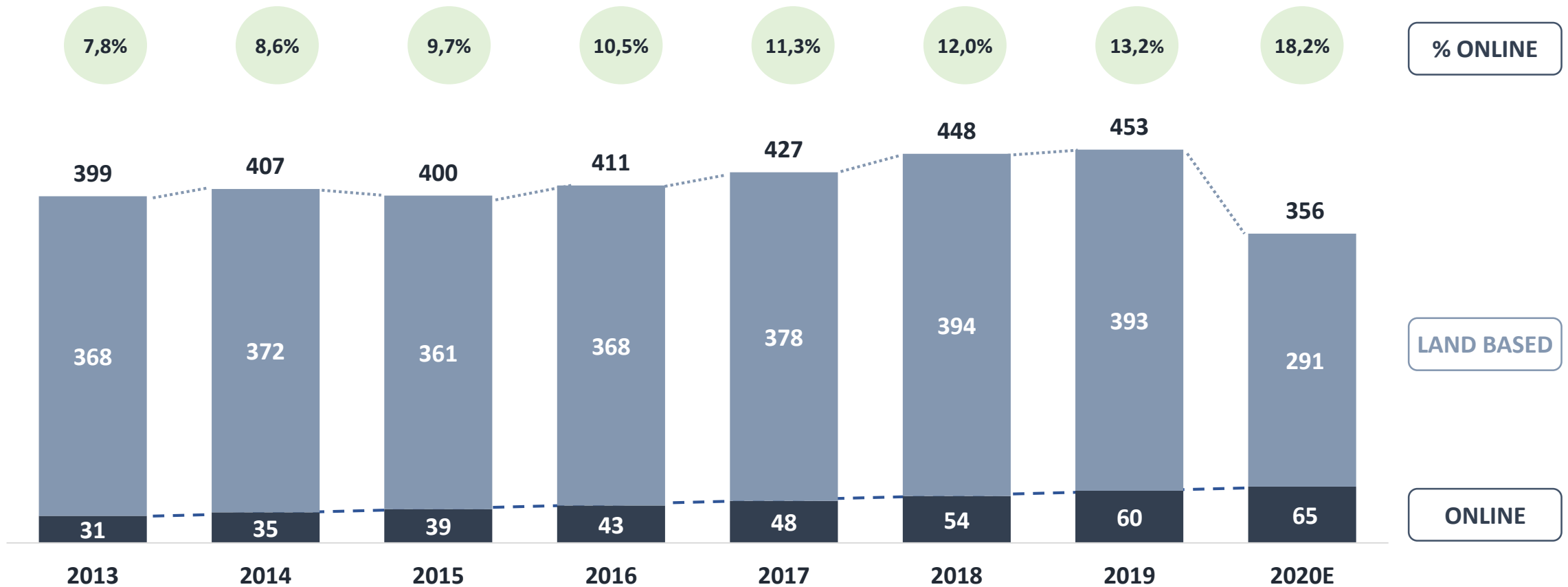


**DIGITAL
EXPERIENCE**

8-9 DEZEMBRO
DECEMBER
2020

Global gaming market (\$bln)

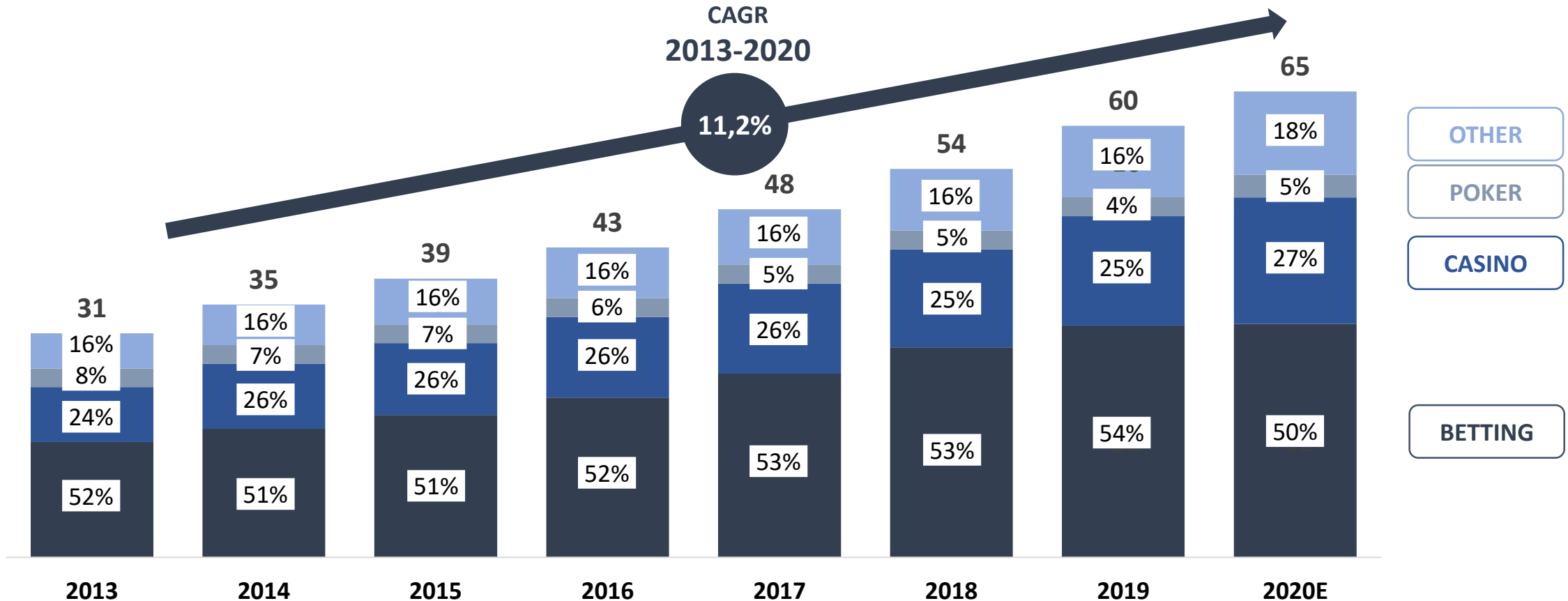
The online gaming market incidence is increasing globally, notwithstanding the impact of the COVID-19 crisis



Source: Elaboration MDF Partners on H2GC data

Global online gaming market (\$bln)

The online industry is driven mainly by Betting and Casino

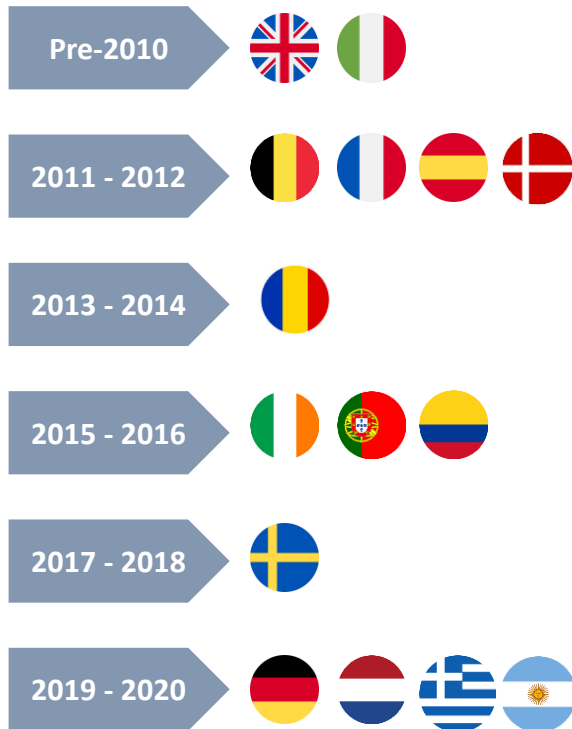


Source: Elaboration MDF Partners on H2GC data

Gambling regulation in Europe & Latam

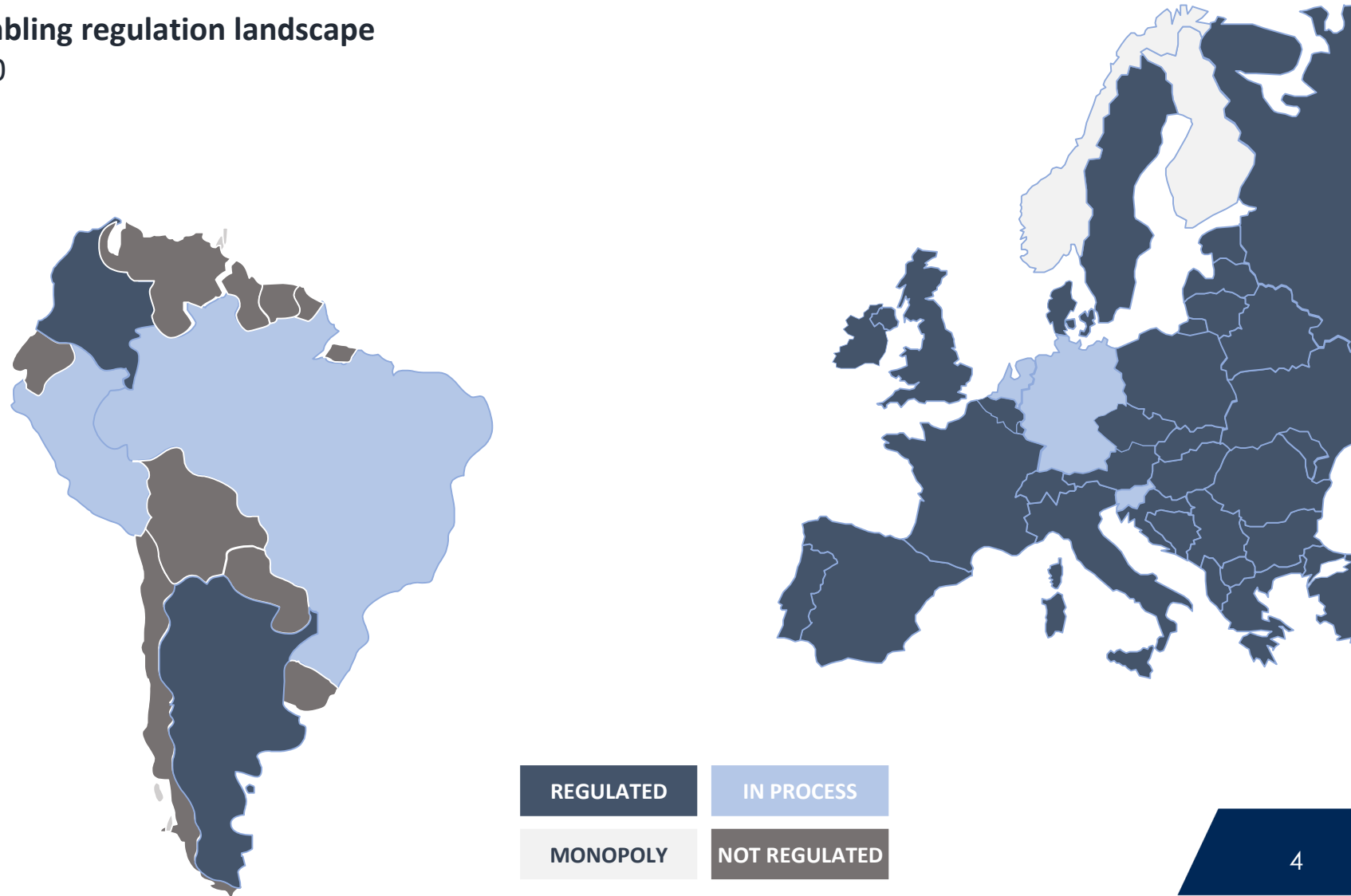
Most of the European countries regulated online gaming during the last 20 years

Main countries regulating online gambling 2000 - 2020



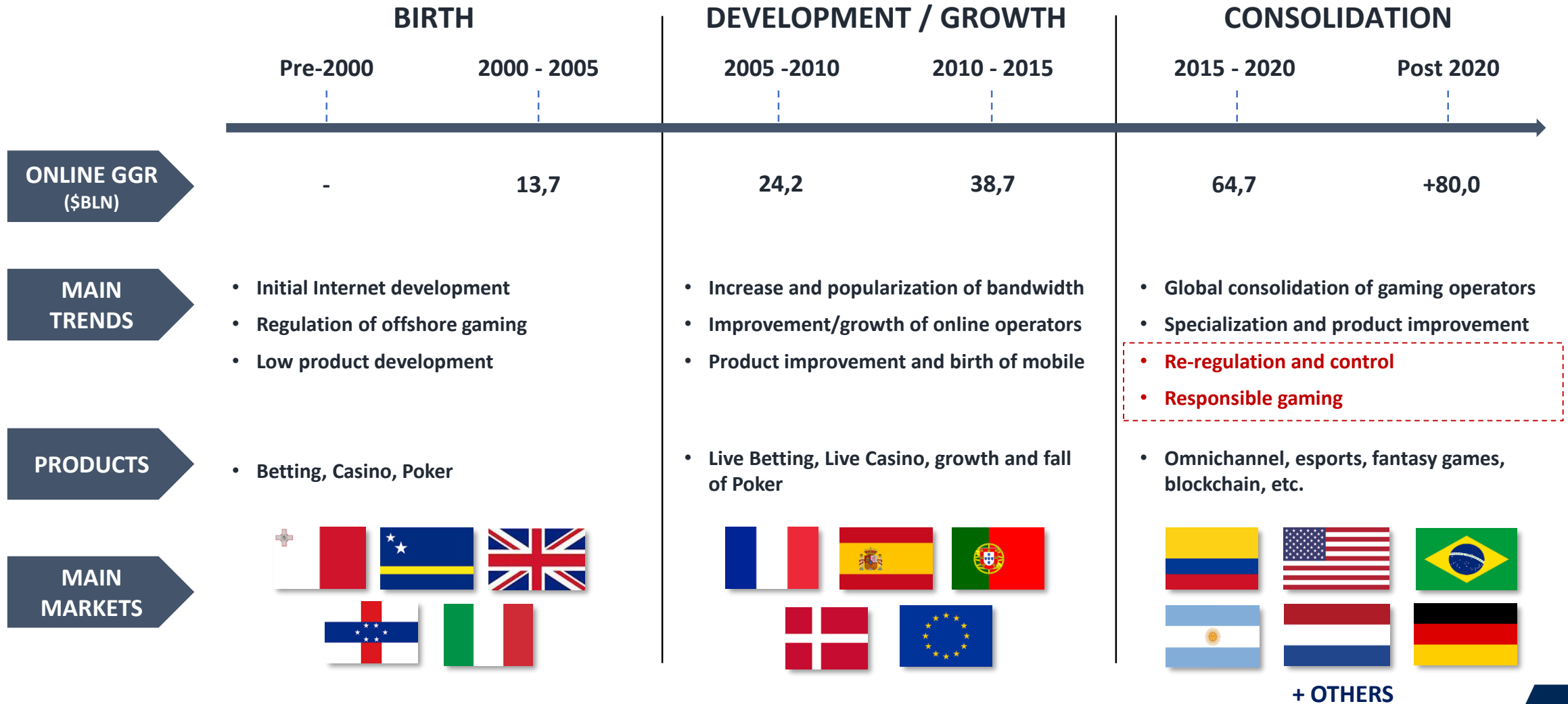
Source: MDF Partners, EGBA

Gambling regulation landscape 2020



A brief story of the gambling regulation

The online gaming industry is entering in the third global phase, where countries are starting to re-regulate the sector increasing their restrictions and control of the market

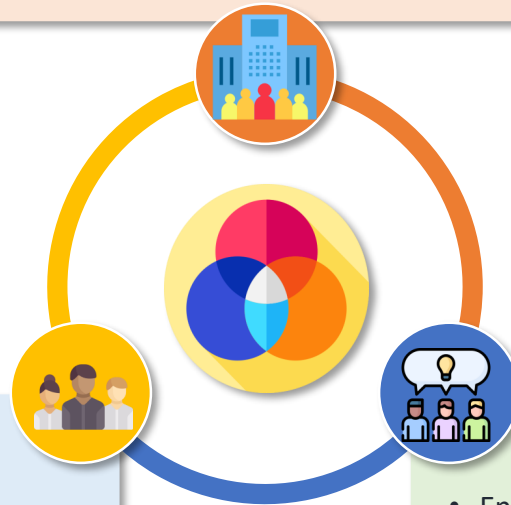


How can the industry be responsible?

All parties must be involved to define and implement a “sweet spot” for a sustainable, reliable and safe environment for the player

REGULATOR

- Define **clear and sustainable rules with efficient mechanisms for users to opt-out**
- **Inform and conciliate the population** of the ways to limit problematic gaming
- Apply **efficient controls and audits** for the industry



CONSUMERS

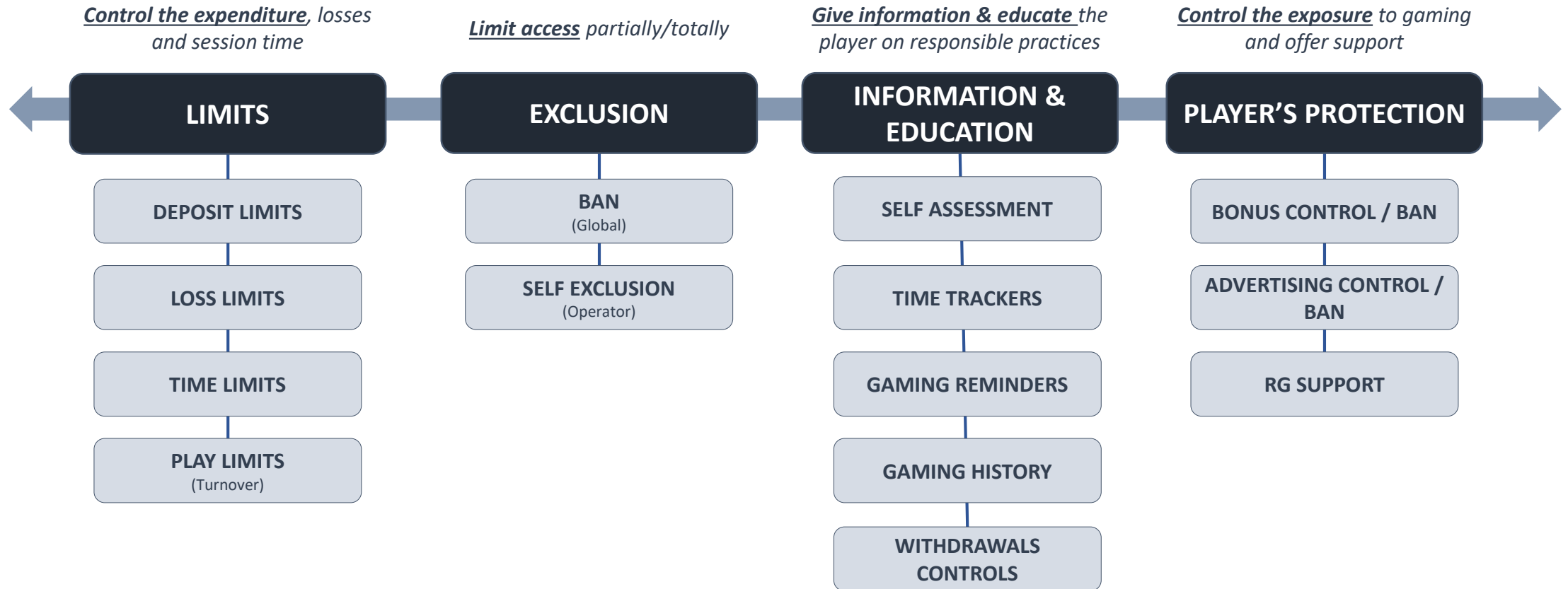
- Avoid **unregulated operators**
- Be informed of the **ways to self-exclude and limit access** to gaming
- In case of problems, **be open and quick to be supported** by RG associations and support lines

OPERATORS

- Ensure a strict **monitoring and implementation** of the regulation
- Use **technology to understand, detect and avoid** problematic behaviors
- Make RG a **strategic pillar and a marketing lever**

How is the gaming industry moving?

RG as part of operator's strategy to ensure a safe and fair regulated environment



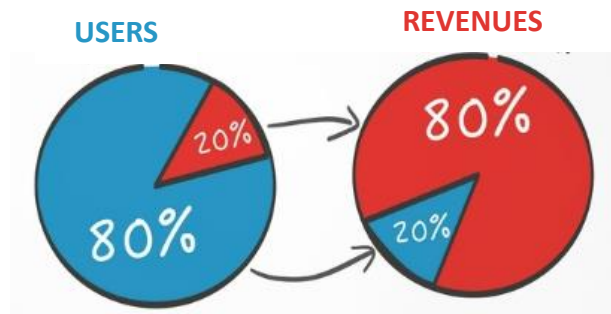
Why should operators be responsible?

There are strong reasons for the industry and operators to leverage responsible gaming as a key strategic pillar



AVOID FURTHER REGULATIONS/REQUIREMENTS

If the industry is not responsible, a much stricter regulation will arrive with an important pushback to the market



BUILD SUSTAINABLE AND LONG-LASTING CUSTOMER BASE

Avoid the usual 80-20 or 90-10 and create a more balanced customer base, also through Big Data / AI



MARKETING/DIFFERENTIATION TOOL

Use RG as marketing tool, building a clean brand and contributing to the whole industry image improvement



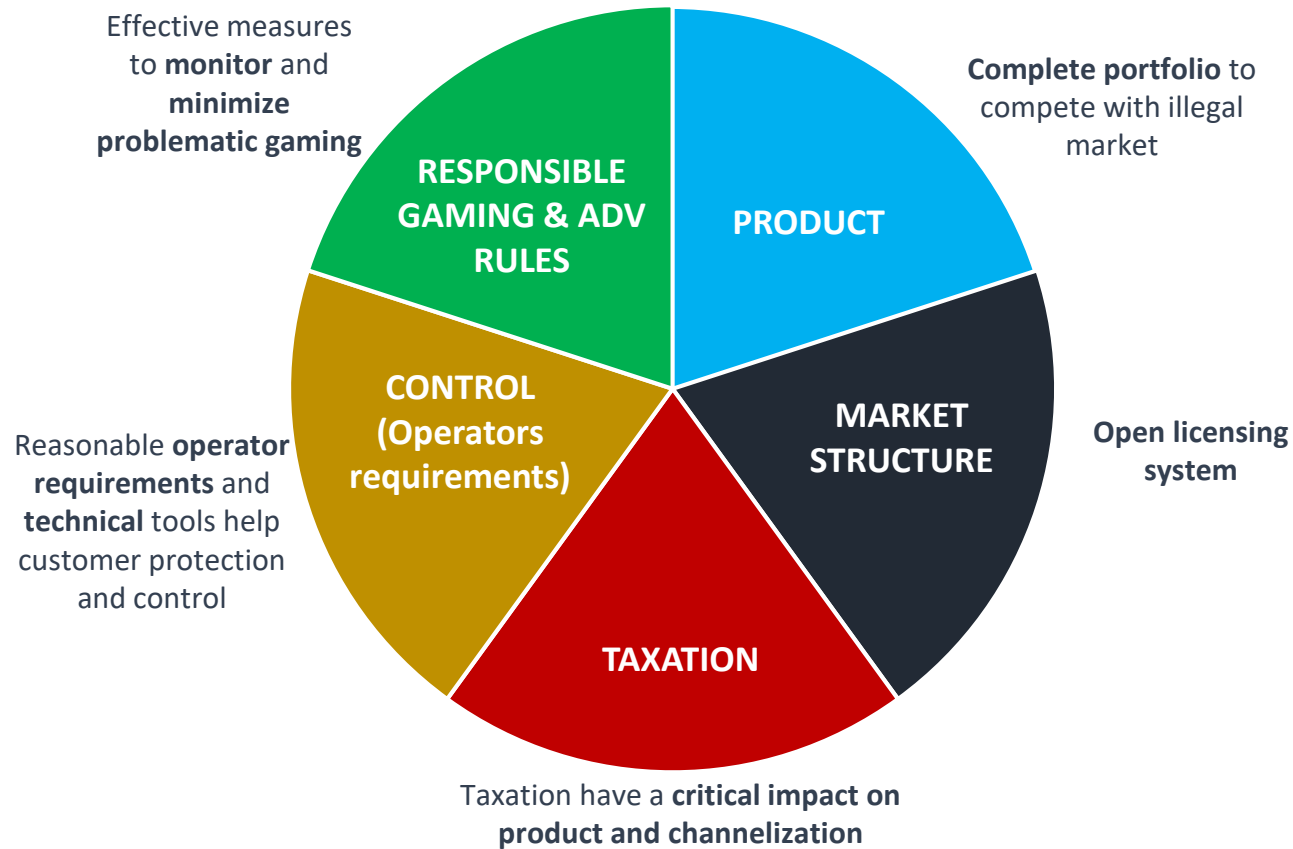
SOCIAL CORPORATE RESPONSIBILITY PAYS OUT

Be responsible and communicate accordingly, improving SCR ratios and positioning

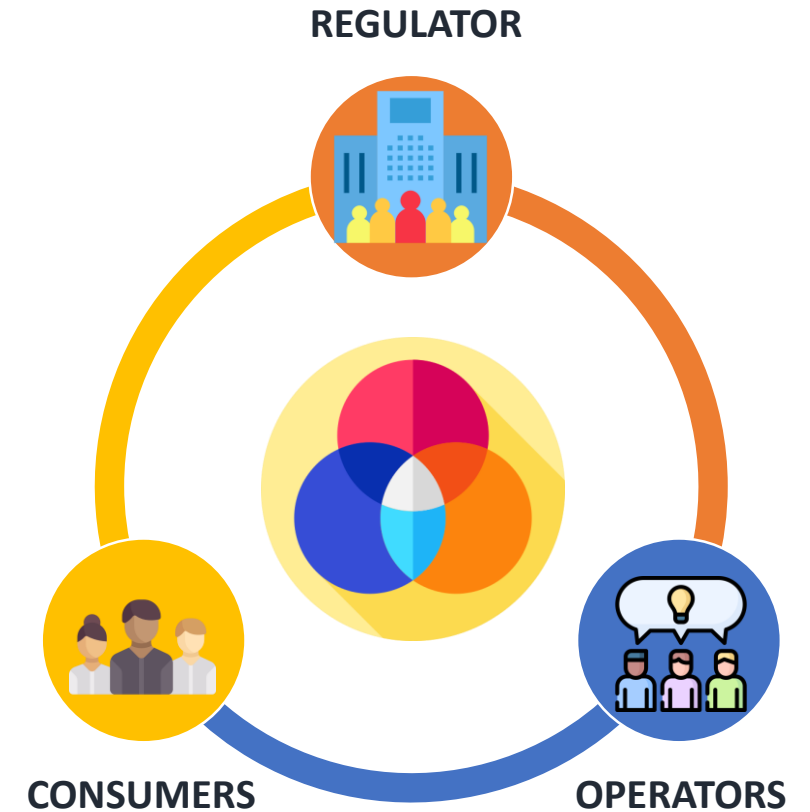
How to define a sustainable regulatory framework

Sustainable rules are needed to adapt the regulation to the dynamic market evolution

PILLARS FOR A SUSTAINABLE REGULATION



THE GAMING ECOSYSTEM





MDF PARTNERS

“We partner with operators and public institutions, in regulated environments, helping to build effective and sustainable models in the gaming and entertainment sector”

*Mauro De Fabritiis
Founder MDF Partners
mauro@mdfpartners.com*

Obrigado